



Preserving our planet for a brighter tomorrow



Since its launch in 2008, the Teleperformance Citizen of the Planet (COTP) program has ensured that we manage our business in an environmentally friendly and responsible manner.

Key strategies for minimizing our environmental impact

An early advocate for climate change action, Teleperformance remains committed to reducing our environmental impact by implementing strict operational measures worldwide.



Reducing energy consumption



Transitioning to a low-carbon economy



Streamlining our IT infrastructure



Deploying circularity practices



Switching to greener energies

Responsible business practices that protect the environment

51%

reduction in per FTE* carbon emissions (scopes 1 and 2) from 2019 to 2023

48,000

pieces of IT equipment recycled by certified entities in 2023

35%

renewable energy in total electricity consumption multiplied by three since 2019

The goal to achieve 30% renewable energy by 2026 has been reached three years early. Teleperformance is now focusing on establishing new targets.

* Full-time equivalent

Citizen
of the
Planet

Net-zero carbon by 2040



Our commitments



SCIENCE
BASED
TARGETS

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

Science Based Targets

Teleperformance is committed to the Science Based Targets initiative (SBTi) and has adopted greenhouse gas emissions targets in accordance with the Paris Agreement.



The Climate Pledge

Teleperformance was one of the first 100 signatories of the Climate Pledge, a drive to reach net-zero carbon emissions by 2040, a decade ahead of the Paris Agreement's 2050 goal. We have committed to reporting greenhouse gas emissions regularly and implementing decarbonization strategies.

Environmental protection campaigns



ONETREEPLANTED

We are creating a sustainable future together. Teleperformance and One Tree Planted have planted more than 525,000 trees worldwide and provided sustainable livelihoods to marginalized communities while restoring wildlife habitat and contributing to major water sources.



With nearly 500,000 passionate employees, Teleperformance teams around the world mobilize to support global and local movements like World Cleanup Day, cleaning up our community beaches, rivers, and streets.

Sustainable work models



We partner with our clients to achieve their environmental sustainability goals across all business functions through digital technologies. Our Cloud Campus work-at-home model supports their sustainability goals by reducing the number of commercial facilities and eliminating the daily commute of more than 40% of our global workforce, benefiting all regions worldwide.

Our responsibility

Teleperformance has been recognized for the 10th consecutive year with a full, enterprise-wide Verego Social Responsibility Standard (SRS) certification for leadership, community, ethics, people, and environment.

